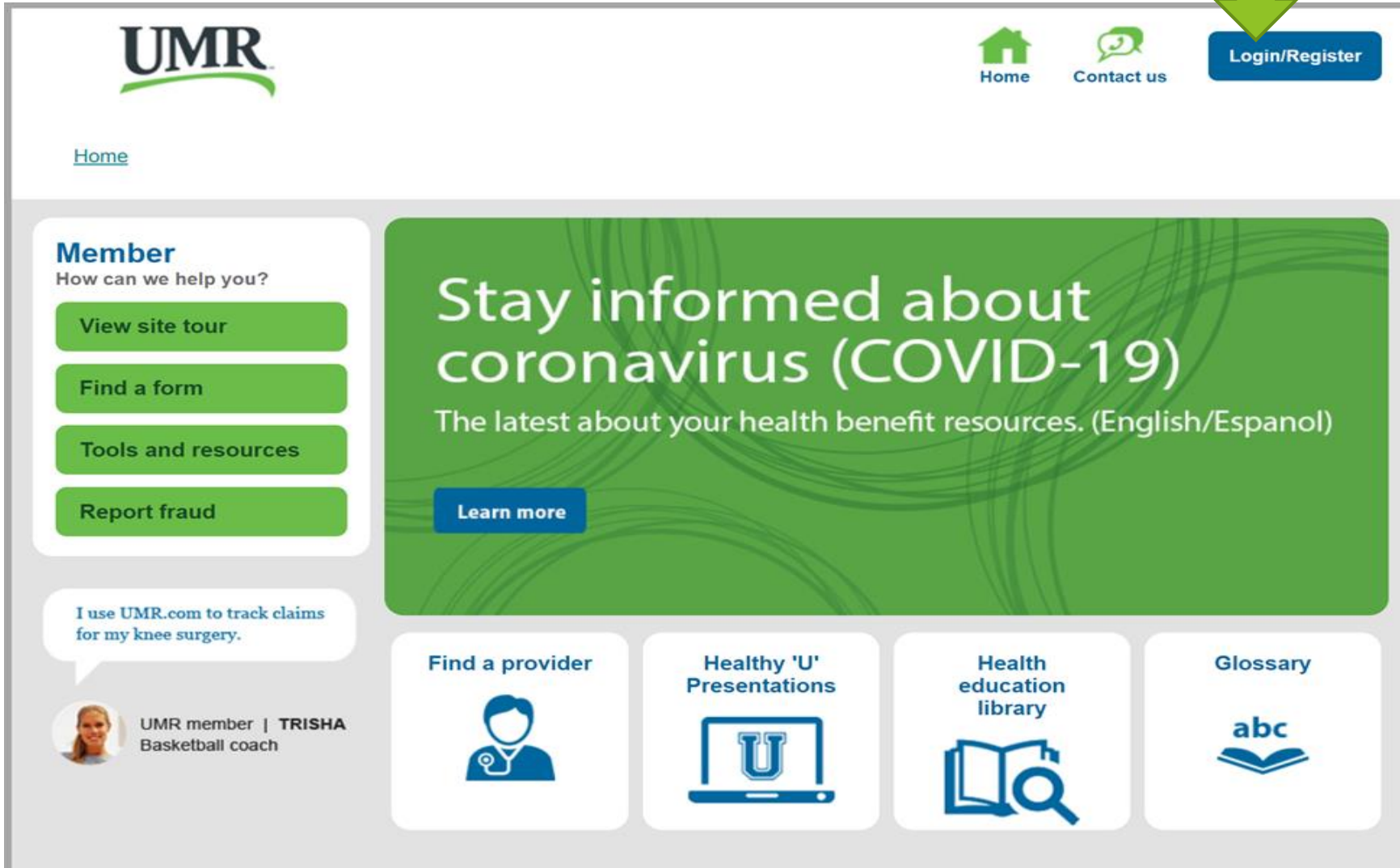


Home Page



The screenshot shows the UMR Home Page. At the top left is the UMR logo. To the right are navigation links: Home (with a house icon), Contact us (with a speech bubble icon), and a blue button labeled Login/Register. A large green arrow points down to the Login/Register button. Below the navigation is a 'Home' link. The main content area features a large green banner with the text 'Stay informed about coronavirus (COVID-19)' and 'The latest about your health benefit resources. (English/Espanol)'. A blue 'Learn more' button is at the bottom of the banner. On the left side, there is a 'Member' section with the question 'How can we help you?' and four green buttons: 'View site tour', 'Find a form', 'Tools and resources', and 'Report fraud'. Below this is a testimonial box with a photo of Trisha, a basketball coach, and the text 'I use UMR.com to track claims for my knee surgery.' At the bottom, there are four white boxes with blue icons and text: 'Find a provider' (with a doctor icon), 'Healthy 'U' Presentations' (with a laptop icon), 'Health education library' (with an open book icon), and 'Glossary' (with an 'abc' icon).

UMR

Home Contact us **Login/Register**

[Home](#)

Member
How can we help you?

View site tour

Find a form

Tools and resources

Report fraud

I use UMR.com to track claims for my knee surgery.

UMR member | **TRISHA**
Basketball coach

Stay informed about coronavirus (COVID-19)
The latest about your health benefit resources. (English/Espanol)

Learn more




Find a provider

Healthy 'U' Presentations

Health education library

Glossary

Getting Started



Home Contact us

1 About you 2 Your account 3 Your security

We want to get to know you

We need just a few more details (you'll want to have your ID card handy). Required fields are marked *.

[? I do not have an ID card](#)

First name: *

Last name: *

Date of birth: *

Member ID: *

Group number: *

[? Can't find your member ID or group number?](#)

[Cancel](#)

Please Note:
By submitting this registration you are indicating you are the person whose ID number is being used to access information on our system. If you are not, please be advised that the Identity Theft and Assumption Deterrence Act of 1998 makes identity theft a federal crime with penalties up to 15 years imprisonment and maximum fine of \$250,000 (Title 18 USC 1028).

Dedicated To Security




UMR takes your privacy seriously. We're committed to securing your private information and the information of all our users.

Questions?

Call the number on the back of your ID card if you're a member.

For other user types, see our [Contact us](#) page.

Create Your Account



Home Contact us

1 About you 2 Your account 3 Your security

Create your account

Success! We were able to find your member ID and enrollment information in our system. Now, create your account to let us know how we can reach you, and establish a username and password. Required fields are marked *.

Email: *

Re-enter email: *

Phone number: *
Mobile 1

[Cancel](#)

Dedicated To Security

UMR takes your privacy seriously. We're committed to securing your private information and the information of all our users.




Questions?

Call the number on the back of your ID card if you're a member.

For other user types, see our [Contact us](#) page.

Create Username and Password

Must be unique and not the same as other UMR accounts



Home Contact us

1 About you 2 Your account 3 Your security

Create your account

Required fields are marked *.

Username: *

- ✓ Must have one letter
- ✓ 8 characters minimum
- ✓ Must have one number
- ✓ Cannot contain spaces or most special characters

Spaces are not allowed. Only these special characters are allowed: @._-

Password: *

- ✓ Must satisfy at least three of the following four conditions: Uppercase characters, Lowercase characters, Numeric (0-9), Non-alphanumeric characters (e.g., ?, %, *, etc.).
- ✓ Must contain at least 8 characters.
- ✓ Cannot contain the user IDs (i.e., a user's ID in its entirety cannot be a part of the password or the whole password).
- ✓ Cannot contain (\$ or ^).

Re-enter password: *

- ✓ Password must match

Next

Dedicated To Security




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Questions?

Call the number on the back of your ID card if you're a member.

For other user types, see our [Contact us](#) page.

Create Security Questions



Home Contact us

1 About you — 2 Your account — 3 Your security

Create your security questions

Select and answer the security questions. These questions will be used to verify your identity and keep your account secure. Please note: security answers must be at least 3 characters long and cannot contain the following characters: * % " / ? ! ; : ' & \$ #. Answers are case sensitive. Required fields are marked *.

Question 1:*
What street did you grow up on?

Your answer:*

Question 2:*
In what city was your high school?

Your answer:*

By submitting your registration information, you indicate you have read the [Terms and Conditions](#) and understand UMR's [Privacy Policies](#).

Dedicated To Security

UMR takes your privacy seriously. We're committed to securing your private information and the information of all our users.


Questions?

Call the number on the back of your ID card if you're a member.

For other user types, see our [Contact us](#) page.

Verify Your Email

The screenshot shows a web browser window displaying the UMR member portal. A notification box from 'member.umr.com' is overlaid on the page, stating 'Verification Email Sent' with an 'OK' button. The page header includes the UMR logo and a 'Home' link. The main content area features a 'myMenu' button, a greeting 'Hi Kelly Taylor', and a green 'Back' button. A prominent 'Action needed' section contains a red envelope icon and text explaining that the email address 'kelly.taylor@metrohealthtrust.com' has not been confirmed. Below this text are two buttons: 'Verify email address' and 'Update account settings'. The footer contains an 'About Us' section, a 'Your privacy is important to us!' section with a list of links, a 'Careers' link, and the UnitedHealthcare logo.

Movie Tickets & M...  **member.umr.com says** Personalized Pens...

UMR


Home

Account settings Log out

Last login: 07/14/2020

myMenu

Hi Kelly Taylor < Back

Action needed: 

Your email address of kelly.taylor@metrohealthtrust.com has not been confirmed. Please verify your email address to ensure you receive notifications from UMR or update your account settings to make changes.

Verify email address or Update account settings

About Us


UMR is a third-party administrator (TPA), hired by your employer, to help ensure that your claims are paid correctly so that your health care costs can be kept to a minimum and you can focus on well-being.

UMR is not an insurance company. Your employer pays the portion of your health care costs not paid by you.

UMR is a UnitedHealthcare company.

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Careers




Your privacy is important to us!

At UMR, we are very sensitive to privacy issues. To better understand the procedures and protocols we follow to help to ensure your privacy, please review the following information:

- [Terms of use](#)
- [Privacy statement](#)
- [Statement regarding conflict of interest](#)
- [Editorial policy](#)
- [Important information on payment of out-of-network benefits](#)

If you need assistance using our website or with a PDF click on the link below.

- [Accessibility Statement](#)

 Explore our library of informative videos on the UMR YouTube channel

And Your Done



Kelly Taylor,

Success! Your email address has been confirmed.

Your current preferences are detailed upon login. To change these at any time, visit the Account settings section. Please log in to access your information.

Close this window

Continue to site